

Prunes. For life.

Japan QUARTERLY REPORT

REPORTING PERIOD

May 2023 – July 2023

Prepared for California Prune Board by: R&L Associates / McCann Erickson

Measuring our success

- Key performance indicators (KPIs) are established at the start of the program year for primary program activities aligning with two stakeholder requirements: 1) FAS requirements under the MAP program 2) CPB industry measurements
- These are anticipated outcomes that the in-market team expects to deliver as part of any given initiative
- Goals established using historical performance and third-party metrics to set benchmarks whilst complying with FAS guidance
- Benchmarks vary by program and platform, or medium used as well as available data
- Program activities continuously optimized and strategies adjusted based on what the KPIs reveal
- KPIs are continually monitored and tracked in a quarterly measurement report
 - Measurement reports include analysis of activity performance and results to provide context and for team discussions on opportunities to pivot throughout the year
- To comply with FAS requirements under the MAP program we undertake full Usage and Attitude (U&A) consumer studies in rotation in one export market per year (each market undertakes a study on average every 3 years to comply with reporting requirements of FAS).

Target	КРІ
Trade	Number of retail prune products using California Prune Boards new logo on pack Prune consumption indicated by POS data Trade Communications Reach with 100% positive California Prunes Mentions Newsletter Opening Rate Trade Seminars Attendance Number of trade using CPB"s digital POS
Consumer	Annual increase in POS nationally TV/Digital Reach TV/Digital GRP's PR TV Publicity Quantity PR Reach TVCM Campaign to maintain the POS data for 4 weeks Social Media (SNS) Reach SNS Engagement Rate SNS Increase Twitter Followers SNS Increase Instagram Followers Website unique visitors
HCP	2 HCP Seminars delivered by 2 CA Prune HCP Ambassadors targeting future registered dietitians and student dietitians to educate about the health and nutrition benefits of CA Prune consumption (Bone health Digestive health). Samples and accompanying educational materials distributed during events Magazine Tie In – PR Reach

Communications Highlights





Communications Summary – YTD











Social Media CPB

Influencer-owned Social
Media Activity

(Trade) Digital and Traditional Print Media

TV and Digital TV Activity

Website

YTD performance (Organic + Boosted total per platform)

Followers: 19,226
Reach: 1,137,844
Engagement Rate: 7.17%

Followers: 2,038
Reach: 1,644,142
Engagement Rate: 9.13%

Followers: 2,403
Reach: 11,212
Engagement Rate: 3.87%

YTD performance

Number of posts: 159 Reach: 1,476,446 Engagement Rate: 1.96% **YTD** performance

Earned: Number of articles: 17 Reach: 26,388,504

Paid for: Number of articles: 6 Reach: 1,126,625

Combined Total
Number of articles: 23
Reach: 27,515,129

TV Reach (paid): 52,988,650

Digital Reach (paid) : 48,948,235

Total campaign Reach for above 2: 101,936,885

YouTube Reach (paid): 3,011,055

Free Publicity Reach (earned): 1,228,296

YTD performance

Number of unique visits: 217,611

Average time per session: 00.00.40

Average pages per session: 1.37



Anecdotal Feedback from our Trade Audiences...

Reporting Period: 1st May - 31st Jul. 2023



On May 23, 2023, at 9:32, 伊藤 慶 wrote:

UDリテール様との商談の際に 今回準備いただきました販促物 の感想を伺い、今回厚紙でご対 応いただきましたので非常に店 頭設置がしやすく、テレビCM との関連を持たせることができ たことを喜んでいらっしゃいま した。協会様のホームページに プルーンを使ったレシピを多数 掲載されておりますが、それに リンクしたQRコードをプリント した販促POPを作成して下さい。









Our retail chain customer was really impressed by the size, paper quality and graphics of CPB's new Pukatsu POS materials. The customer said they look very attractive and easy to set up in the store ends. We look forward to utilizing more recipe ideas available on prune.jp as the POS materials in stores as well. --- A Tier One distributor based in central Japan.

recipes regenerated/refreshed and uploaded not just for the browsing by the genral people, but as the downloadable POS materials available for our sales negotiation with the customers in retail, foodservice and manufacturing sectors. ---A Tier One general trading company

Great to see more CPB's

Thank you very much for introducing us again about California prunes. We look forward to working with CPB to promote California prune through Pukatsu campaign in our store ends. ---A Tier Two GMS chain

buyer



ございました。今後弊社店舗

でカリフォルニアプルーンの

販促活動をCPBと共に展開し

て参ります。よろしくお願い

します。

Anecdotal Feedback from our Consumer Audiences...

Reporting Period: 1st May. - 31st July



Won a campaign to support new life with prune recipes % I received an Amazon gift card. I had only eaten prunes as they were, but it was great to know that there are many ways to arrange them. 3



May 25, 2023

[Official] California Prune Association (@prune_fan)

Won the "Pukatsu Recipe Campaign to Support New Life"

★!We received an Amazon gift card worth 3,000 yen
twas a fun campaign to see all the different prune recipes ③.Thank you very much

May 24, 2023



[Official] California Prune Association (@prune_fan)

Good morning. In the last campaign, we prepared some originally-designed goods as prizes. If you are to win some originally-designed items in the next campaign too, what kind of goods would you like? Please let us know in the comments

May 22, 2023



I would like an easy-to-fold, simple design eco-bag and a waterproof, stain-resistant larger bag (to carry my kids' goodies in!)

May 23, 2023

Sunny umbrella № I want to point my California Prune umbrella at you and Pukatsu on your day out ※. May 22, 2023

I want a quick drying t-shirts and yoga wear for the gym . The logo is so cute that I want to coordinate my cloth with it . ♥

May 22, 2023



Prunes. For life.

Traditional and Digital Media Activity

4 highlights of traditional and digital activity (Trade) - May - July 2022

Date 2023.7.15		
Title of article CPB's Aggressive Promotions Help Boost Prune Market with Growth Opportunities		
Publication: Diamond Chain Store Magazine		
Reach:	10,500	
AVE:	\$5,500	
Relevant Brand Pillar(s)	Taste, Quality, Versatility, Health	







Date 2023.6.30-7.31

Title of article: Getting more widely recognized as being highly nutritious and healthy

Publication:	Japan Food Journal On-line	
Reach:	23,462 imp	
AVE:	PAID	
Relevant Brand Pillar(s)	Taste, Quality, Versatility, Health	



Date 2023.7.20

Title of article: California Prunes will be excellent in size and premium in quality & Industry's commitment to sustainability of fascinating fruits

Publication:	Diamond Chain Store On-Line	
Reach:	15,000	
AVE:	PAID	
Relevant Brand Pillar(s)	Taste, Quality, Versatility, Health	



Social Media Activity

4 highlights of social media activity (Consumer) - May 2022 – July2023

Date 2023/5/12		
Platform:	Twitter (X)	
Summary of Post: April Pukatsu recipe cam	paign	
Reach:	1,048	
Engagement:	110	
Engagement Rate:	10.5%	
Relevant Brand Pillar(s)	Health, Taste, Quality, Versatility	



Date 2023/5/24		
Platform:	Facebook	
Summary of Post: April Pukatsu Post		
Reach:	201	
Engagement:	29	
Engagement Rate:	14.43%	
Relevant Brand Pillar(s)	Taste, Quality, Versatility	





Date 2023/6/5		
Platform:	Twitter (X)	
Summary of Post: April Pukatsu TVCM Post		
Reach:	393	
Engagement:	19	
Engagement Rate:	4.83%	
Relevant Brand Pillar(s)	Taste, Quality, Versatility	



Date 2023/5/29		
Platform:	Instagram	
Summary of Post: April Pukatsu recipe cam	paign	
Reach:	440	
Engagement:	138	
Engagement Rate:	31.36%	
Relevant Brand Pillar(s)	Health, Taste, Quality, Versatility	







プロフィールを表示



Instagramでもっと見る



「いいね!」116件

californiaprunejp

\おはようございます※/

今日は夏にうれしい、さわやかドリンクをご紹介します

夏の風物詩として古くから親しまれてきた甘酒と、#カリフォルニアプルー ンの相性はぴったりなんです。

甘酒にしっかりとした甘味があるので、ソースは極力砂糖は控え目に。裏技 として、甘酒を寒天(400mlの甘酒に対して、4gの粉寒天)で固めたら、-味違ったつるんと食感のデザートが完成です☆

飲むも良し、食べるも良し、その日の気分でどうぞ

Top Performing Recipe on Social Media

Author:

· California Prune Board, Japan Office

Brief Description:

• Refreshing amazake drink with California prunes and mixed berries to savor in early summer

Platform:

Instagram

Total Reach:

• 1,175

Link to Recipe on Website:

http://www.prune.jp/recipe/amazake

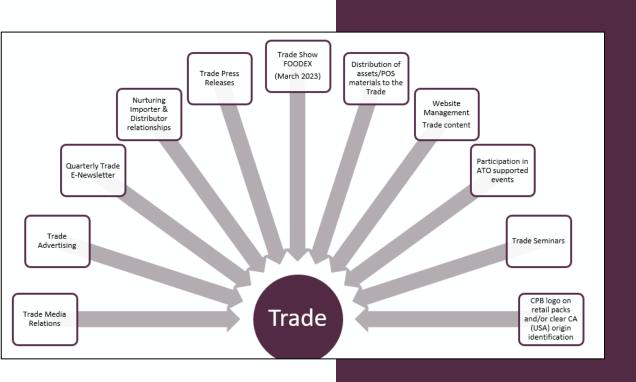
Marketing Activities

Review of Quarter: Trade Activity



22/23 Trade strategy





To ensure California Prunes continues to be top of mind with our key trade stakeholders by continuing to educate them on the consistent quality, taste and health advantages which underpin the Industry pricing strategy

We will continue keeping the trade engaged to ensure their enthusiasm for promoting California Prunes in the retail sector, which accounts for over 70% of California Prunes' market in Japan

Focus on promotion of premium California Prunes and activities that will encourage loyalty from our trade partners to buy Californian, rather than other origins. Focus on whole prunes

Activities include:

- Nurturing Importer and Distributor Relationships including CPB Japan Visit and trade & ATO meetings
- PR and Media relations
- Trade Advertising
- Trade E-Newsletter
- Trade POS Distribution
- Exhibiting at FOODEX
- CPB Logos on retail packs



WIRITH

Nurturing Trade Relations





What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- 1 Trade E-newsletter and 3 trade PR releases were sent out/posted on prune.jp.
- 3 discussions with trade stakeholders about incorporating the CA Prune logo on pack
- Placed 3 trade adverts; earned 1 free advertorial/articles in trade print media. These encouraged trade members to look for California Prune marketing tools and information at prune.jp.
- Supported USDA's trade mission to Japan which invited key Japanese trade members to the trade show case and networking reception both in Tokyo and in Osaka.
- Supported a Tier one trade member to host a California prune recipe contest to emphasize health benefit and versatility of California prunes as ingredients for the Japanese home meals.

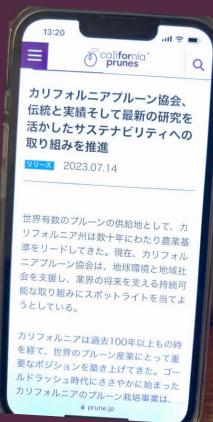
What did we learn from the activity?

 Japanese trade members appreciate CPB's consistent support to provide them with the news on trade marketing tools and information of California Prune promotion in the marketplace.









Trade PR Release



To keep Japanese trade partners be informed on CPB's official announcement and marketing strategies, trade PR releases were sent out on in this quarter to the Tier One stake holders.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

2 Trade release were sent out to Tier One trade members and trade media, simultaneously posted on prune.jp. The primary contents coincided with the CPB's earned and paid trade advertorials so to make sure broader trade audience would get more opportunities to receive CPB's information in different media channels.

2023.6.12 2023 Harvest Forecast

2023.7.14 CPB's commitment to Sustainability

Tier One trade members were informed on the nutritional activities in the academic circle.

- After the 2023 April TVCM & digital campaigns, Japanese trade members continued to enjoy receiving CPB's news and firsthand information to utilize them as California Prune marketing tools to further communicate with their end customers.
- We will keep refreshing and enhancing prune.jp as trade one-stop information stand, making future trade release timely and functional.

	CPB Brand Pillar(s) addressed			
Health Quality Taste Versatilit				





Trade Advert & PR





Diamond Chain Store retail trade magazine (DCS) nationwide, bi-weekly, placed a CPB "advert in its 2023 July 15th Issue. The advert emphasized to the Japanese prune retail buyers and distributors that CPB provides strong marketing support year-round for Japan, the California biggest overseas market for prunes.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- Diamond Chain Store magazine placed one free editorial in the same issue of 2023 July 15th to update Japanese imported fruit buyers on CPB's on-going trade marketing program and information services. The advertorials were read by DCS magazine's 10,500 subscribers in the top layers in the Japanese food distribution system.
- CPB's on-line advert was circulated to more than 1.3 million trade audience during the placement period.

- It is very important for CPB to partner with such a high profiled trade media company like DCS whose subscribers are top-notch food trade in Japanese market.
- CPB will keep working with the publisher of DCS to send out our sophisticated and strategic marketing messages and activity schedule to make our trade partners excited and encouraged to promote California Prune.

CPB Brand Pillar(s) addressed				
Health Quality Taste Versatility				



日本食糧新聞

The Japan Food Journal

一ノ田原をもりのかん。

Iーグルトやサラダのトッピングは広く認知されているが、豚肉、鶏肉と一緒に煮込んだり、ソースにするなどの料理に利用するは味やコクが喰りる。同性会のホームページではブリーンを使った冬田料理やフィーツのようどより種している。





期待される腸、骨、心臓への健康効果

元祖「膳内環境を整える食品」として、食物価値、ソルビトール、ポリフェノールなど、抗酸化物質成分を多く含む。膳の健康を 維持する食物価値は膳内の健康的なパクテリアを促進し、精神衛生にも効果があることが研究により示されている。

数十年にわたる研究から、骨に対する高い効果も明らかになっている。骨の構造や形成を助ける調、水ウ素、数種類のポリフェノ ールが含まれている。また、ビタミンKが豊富で、骨のミネラル化を促進する。

◇腸の機能については、要果剤の水ルモンの変化に伴う心臓病のリスク抑制に有効であることが示されている。近年の態味研究では、閉間を迎えた女性微熱者に、ブルーンを毎日用剤してもらったところ、コレスデロール機の消害、実症の減少、診器化レベルの向上が報告されている。

サステナビリティ確保への取り組み

高精度なマイクロ灌漑システムにより、農場での水資原使用量を30~35%削減することに成功した。

物総議略への影響を宣義しい可能化するライフサイクルアゼスメントを、カリフォルニア大学デービス校とともに実施したり、 生産と出向プロセスで使用される構造制による温室効果ガスの併出を抑制・制限することを目的として、原生生物や自然との共 生、原生生物の生態地と多様性の保全を主導している。

水辺環境の維持、害虫対策としてのフクロウの栗箱の設置、養蜂場を活用した作物の受粉など、各地の農場で自然との誤和に取り 組んでいる。

また、業界全体を通して公正な賃金と労働収集が提供されるよう取り組み、ブルーン産業に携わる人々の機様と安全が最も重要で あるとして、多くの主要者、製造者、加工業者に医療総付金が支給されている。経済政権としては、ブルーン産業を通じて、従業 賃の賃金と福利理生に3億915の万ドル以上が支払けれ、事業に必要な様々な拠品とサービスが購入されている。その結果、収益 のが節分分所に属売される経済サイクリイ形成されている。



カリフォルニアプルーン協会 https://www.pgupe.ip/

Trade Digital Advert

Japan Food Journal On-Line

Ad banner: May 8 – June 7, 2023 & Advertorials: June 30 – July 31

CPB ran a new ad banner and advertorial to run through this quarter during the most widely-read Japanese food trade news medium. The ad banner and advertorial attracted a large trade audience to visit prune.jp.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- Through 'Pukatsu' ad banner, total 1,056,663 impressions and 772 clicks were achieved. These numbers were above JFJ On-line advert average.
- CPB digital advertorial was circulated to 23,462 JFJ On-line subscribers.

- As the ad banner placement coincided with the upper part of consumer-targeted SNS campaign after the Golden Week Japanese holidays, it helped to let our major stakeholders be aware and informed of on-going Pukatsu campaign and the updated trade support programs such as new downloadable recipes and Pukatsu POS materials available on prune.jp.
- As the most widely read and known as credible food trade news media, our stakeholders
 appreciated to receive CPB program updates and industry commitment to sustainability program
 through JFJ media platform.











Pukatsu & refreshed POS materials



May - July 2023

CPB's new Pukatsu POS materials continued to be provided upon trade request

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- Pukatsu POS materials were placed in California prune promotion corner of a regional supermarket chain based in Fukushima prefecture who has 233 outlets in north-eastern Japan.
- A GMS chain with 300 retail outlets who promotes healthy, natural and sustainable food items recently started using Pukatsu POS material to encourage consumers to eat California prune as a staple for healthy breakfast.
- All top tier trade member utilized the POS materials

- New California Prune POS items were introduced and utilized by tier 1 contacts
- More trade awareness has been gained for the on-going availability of CPB's Pukatsu and other POS materials via downloading or manually ordering to CPB Japan trade rep.
- We will look to review and refresh these POS materials in 2024.

CPB Brand Pillar(s) addressed					
Health	Health Quality Taste Versatility				





Logo on Pack



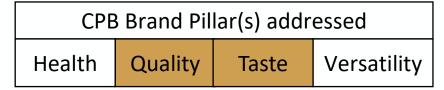


What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- CPB logo was requested by three Tier 1 members for 2 brand new SKUs as shown in the left pane; and 3 of their design-updated California Prune consumer products.
- Total number of logos on pack are 38 above our target for 2022/23

What did we learn from the activity?

 Tier-one stakeholders and their major customers recognize CPB's logo as premium quality, great taste and packed with nutrients. Whenever possible, they tend to apply for the logo on pack as a key point of reference for Japanese consumers and fulfils our provenance and quality message.





Trade - HCP support

公衆衛生学修士・管理栄養士 アンドレア・N・ジアンコリ 米国内登録管理栄養士。カリフォルニ

×リカ県大の食品栄養関連組織)の全

ミュブルーン総会研究所所具 学等·食糧学会。 日本抗加齢医

確かな魅力



Trade HC & Nutrition Communication June 2023



CPB nutrition advisor appeared in two-page editorials of a key trade membership magazine

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

In the 2023-June publication of a large Tier 1 News & Communication magazine, the interview featured CPB Nutrition Advisor and the Japanese scientist. The feature addressed the up-to-date food functions and health benefits found and endorsed by the CPB and the trade research projects.

- Tier One trade members appreciate to be informed on CPB's on-going nutritional activities, being updated on new findings per CPB's scientific research and study.
- Building relationship with key trade stakeholders is crucial to build the reputation for California Prunes.









Collaboration with FAS Japan

California Prunes continued to support the Japanese ATO office in Tokyo and other regions by supporting events as and when appropriate.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- CPB donated California Prune samples to American Independence Day reception hosted by the US Ambassador where 1,000 Japanese top elites attended from political, economics, academic and military sectors. CPB's logo and the name were publicized as an official event supporter.
- By communicating with FAS Japan, CPB ensured major California Prune trade members to be invited to US Japan Agribusiness Trade Mission (=ATM) headed by the USDA under-secretary to Japan in June 2023.

What did we learn from the activity?

• CPB's support and presence in the USDA related events promotes and further strengthen the value of US-Japan agricultural trade network, and the long-term relationship between California Prune community and Japanese trade sectors.

CPB Brand Pillar(s) addressed			
Health	Quality	Taste	Versatility



Trade E-Newsletters

KPI	Annual Goal	Quantity	Q1	Q2	Q3	Q4	Current running average and trend towards Goal	
Number of Trade Contacts (Number of newsletter recipients)	Distribute 4 newsletters x 195 tier 1 trade members	>>>We exceeded the goal by sending out total 8 newsletters in 22-23	195	211	977 *Total of five	217	1,600	
Open Rate (Percentage of recipients who opened newsletter e-mail)	Increase the average opening rate across the E-Newsletters	38% (23.2 LY)	37.8%	34.9%	44.92% *Average of five	43.5%	40.28%	
Click Rate (Percentage of recipients who clicked at least one link within the newsletter)	Increase the average Click Rate across the E- Newsletters	(4.1 LY)	N/A	4.2%	11.26% *Average of five	11.9&	9.12%	

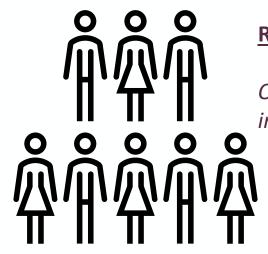
Traditional and Digital Media Activity this quarter (Earned + Paid for) TRADE





<u>Output</u>

We've published 3 earned and 4 paid piece of coverage this quarter



Reach

Our coverage has been seen by 2,423,076 in this quarter



AVE

29,145.52 USD value of press coverage

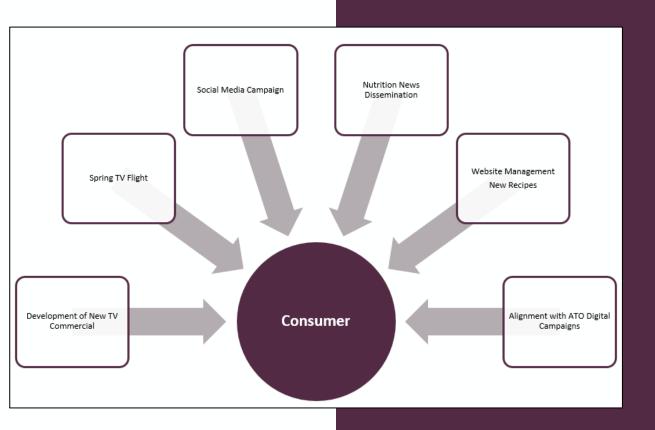


Marketing Activities

Review of Quarter: Consumer Activity



22/23 Consumer strategy



Encourage health-conscious consumers to have a 'joy of eating' California Prunes and to portray our strategy that 'California Prunes are what makes every day active and fun'

Promote California Prunes for snacking, as a versatile ingredient and relay our health benefits. Make the California Prunes key messages as prominent and accessible as possible, including:

- TV Commercial new creative including research
- TV Spring Campaign
- Social Media (SNS) campaign on Twitter, Instagram and secondary Facebook
- Influencers
- Website management
- Public Relations

New consumer advertising tagline is "Pukatsu"





健康生活を、日常生活に。

カリフォルニアプルーンで、 気軽にできる健康生活、プ語 はじめませんか。

カリフォルニアの太陽と豊かな大地で育ち、 甘くておいしい一粒に栄養がギュッと凝縮。

小腹が空いたら罪悪感なくお腹を満たせて、 例えば、朝活や腸活、骨活にもうれしい栄養価

さあ、あなたも プ語 で、もっと健康的に、 もっとイキイキと、楽しい毎日へ。

Campaign Update



In Q4, CPB continued its efforts to increase awareness of "Pukatsu" mainly through SNS posts. The results of the "Pukatsu" campaign, which has been conducted throughout the year, were reflected in an increase in the number of followers and high engagement on social media. Paid digital media continued till May.

What was the actual outcome (what results did we achieve)?

- Total number of followers reached 23,667.
- Engagement rate of organic posts this quarter was 7.18%.
- Digital reach (impressions) achieved 28,597,738.

- "Pukatsu" is an effective message in social media.
- "Pukatsu" message worked well in digital media even when there was no TV exposure in the same time period.
- More of "Pukatsu" messages (i.e. bone and gut health) can be developed and tested in future digital campaigns.

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		







Social Media (SNS) Activities



Tokyo, Japan / May 2023

The SNS program included both organic and boosted activities. The number of Clicks and Reach achieved significantly more than the estimated figure*. For organic activity, the recipes developed by Ms. Murakami*, our recipe creator and influencer are posted regularly in order to encourage consumer engagement and promote versatility and how to use prunes.

*: Average figures for the food and confectionery categories are used during the digital ads' simulation.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- Paid
 - Number of clicks was 29,984: resulted in 267.0% of simulation.
 - Number of reach (Imp) was 5,773,261: resulted in 318.9% of the simulation.
- Organic
 - Recipe posted achieved as high as 31.36% of engagement rate

- Paid
 - Initially, we targeted F25-34. After expanding the target to F35-49 and men, the entire campaign progress was significantly improved, and operation became more efficient. We would like to approach a wider target audience from the beginning.
- Organic
 - Recipe posts are undoubtedly effective content to generate user engagements. We would like to make use of recipes to promote nutritional aspects of prunes.

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatilit y		







Japan Original Recipe Development



Tokyo, Japan / May (Apr) – July

Since April, Hanako Murakami, yoga instructor and medicinal food designer, has been involved in the development of Japan-original recipes. Each month she develops two recipes.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- So far, every post has achieved a high response rate on average for every post from April to July.
- We found that many followers saved the recipes we posted on Instagram. This shows that our Japanese followers have strong interest in recipe post.

- The increase in followers from her posts is difficult to quantify, but the response rate to her recipe posts suggests that it has been very positive for California Prunes.
- We believe that the high response rate is due to the good compatibility between her backbone and California Prunes.
- We also believe that the backbone of the project is compatible with "Pukatsu" and that its continuation will contribute more to the establishment of California Prunes in Japan.

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		



Instagram followers Campaign participants $1,091 \rightarrow 1,429$ 715





Social Media (SNS) Boosting Campaign



Tokyo, Japan / May

Pukatsu recipe submission campaign from April 3 to May 8, encouraging followers to submit recipes using California Prunes on Twitter and Instagram. This report shows POV from the final result of the campaign.

What results did we achieve, and how do they contribute to overall goals)

• The campaign ended up with 1,429 followers (+382), together with campaign participants (715 / Twitter: 441, Instagram: 274). During the campaign period, a number of participants threw positive responses, and many of them commented that they learned about various recipes using California Prune as a result of this campaign.

What did we learn from the activity?

- Pukatsu recipe submission campaign promote user-generated content and generate positive responses.
- We would like to continue executing similar campaigns in FY 23-24 to create more engagement from the target audience. The campaign could be improved by decrease the steps of entry so that more people can participate.

CPB Brand Pillar(s) addressed

Health Quality Taste Versatility

Instagram Ads
Promotion
followers $1,440 \rightarrow 2,044$

Impression 2,458,788









R 1.4% CTR 1.0%

CTR 0.8%

CTR 0.7%

Instagram Ads for Follower Acquisition



Tokyo, Japan / June – July

Follower campaign from June to July, aiming to increase follower on California Prune Instagram account.

Recipes used for organic posts were utilized to boost the number of followers as we had high engagement on organic posts.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- Instagram advertising for follower acquisition resulted in approximately 2.5 million impressions. The results contributed to an increase the number of followers approximately by 600.
- The ad creative was exposed with three different creatives: (1) recipe, (2) video, and (3) static image of prunes. Pound cake recipe (1), which originally had received a good response in the organic post, resulted in a click-through rate of 1.4%.

What did we learn from the activity?

Based on the good response to organic post and the results of this ad, using recipe post should be
effective as the first contact point between California Prunes and audience.

CPB Brand Pillar(s) addressed
Health Quality Taste Versatility









Social Media Influencers Campaign Tokyo, Japan / Apr 2023 – May 2023



Two power influencers and 50 micro influencers campaign for social media has started from April simultaneously with TVC and digital campaign. Each influencer posted three times for promotional social media posts to increase awareness among new target group which are younger generations.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- Three posts were made in total (one post in April, two posts in May). Posts by power influencers Yui and Yuna acquired the total number of likes over 75,000 and nearly 300 comments, with also recorded high engagement rate of 8%.
- The total of third posts, including micro-influencers, also resulted in 1.96%, engagement rate which is higher than average.

- We are currently reviewing how to proceed with the influencer program in 2023/24
- The power influencers, we were able to use two influencers because they were sisters and offered us a package discount, which led to better performance in the end.

CPB Brand Pillar(s) addressed						
Health	Quality	Taste	Versatility			

Social Media Activity this quarter (Boosted + Organic)



Number of posts

We've published **93** posts this quarter

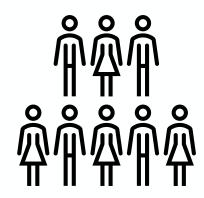


The number of our dedicated followers has increased to **23,667**



<u>Total</u> (Comments, Likes and Shares)

Our content has proved to be very popular in the last 3 months, with **87,873** engagements



Reach

Our social posts have been seen by over **2,066,102.**



Engagement Rate

Our levels of engagement this quarter have been over **4.57%**. This is an average engagement rate from Twitter, Instagram, and Facebook.





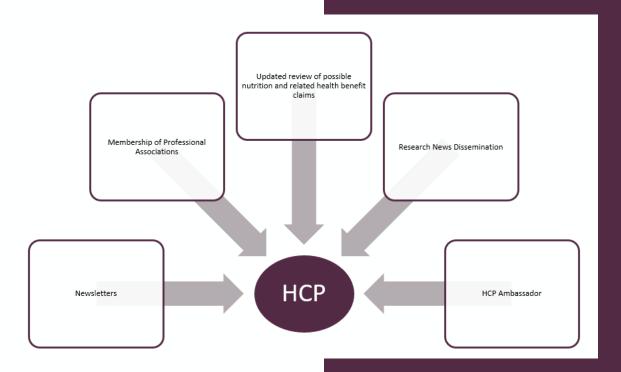
Marketing Activities

Review of Quarter:
HCP (Healthcare Professionals)
Activity





22/23 HCP strategy

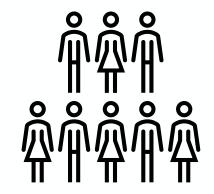


Communicate the health benefits of California Prunes to Healthcare Professionals (HCPs), in particular the bone and gut health messages.

Activities through May to July are followings;

- Seminar for Dietitians
- Seminar for Future Dietitians
- Advertorial "Eiyou to Ryori"
- Knowledge of California Prune's Nutritional Benefits

Traditional and Digital Media Activity this quarter (Earned + Paid for) HCP





<u>Output</u>

We've published 49 articles this quarter



<u>AVE</u>

Reach*

Our coverage has been seen by over 1,191,669,650

*This HCP reach is high due to some Japanese publications having very high published reach figures

We've managed to gain excellent levels of value for CPB, 128,439





Seminar for Dietitians

Tokyo, Japan / May 2022



Dr. Kasaoka and Ms. Date gave lectures on the nutritional benefits of California Prunes and how to incorporate them into diets - 167 dietitians, nutritionists and healthcare professionals attended.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- The number of participants applied for the seminar was considerably larger than expected, more than 200 applied, and many highly motivated participants asked many questions in advance of the seminar. (Compared to other seminars conducted by Kagawa Nutrition University in the past, this seminar was very popular).
- The participants were almost all dietitians and nutritionists, that means we reached and attracted an appropriate audience.
- Lunch box using California Prunes was provided to all the participants, so the participants were able to taste California Prunes during the seminar and experienced how to use them.

What did we learn from the activity?

• Since there were more applications than expected, it may be better to set a larger number of participants for the next event, or to hold the event more than once.

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		





Seminar for Future Dietitians



Tokyo, Japan / June 2023

Dr. Kasaoka and Ms. Date gave a lecture to 57 students of Kagawa Nutrition University on the nutritional benefits of prunes and how to incorporate them into diets.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- The number of applicants are more than expected. To invite as many students as possible, we changed the classroom to the largest one we could secure.
- Many students have a high interest in health and wellbeing, and the content of the lecture with nutrition in mind was well targeted.

- We could consider having a demonstration of cooking and food tasting during the seminar.
- We should consider securing a venue to bring more participants and possibly invite Mr. Kasaoka and Mr. Date's own students.

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		







Advertorial "Eiyou to Ryori"



Tokyo, Japan / June 2023

"Eiyou to Ryori", a magazine for dietitians and nutritionists, published an advertorial by Dr. Kasaoka and Ms. Date. Dietitians and nutritionists account for 65% of the readers.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- Circulation: 150,000
- Editorial staff has received several inquiries from nutritionists and dietitians who have seen the magazine, suggesting that the magazine has been positively received.
- There were also responses that the usefulness of prunes was easy to understand and informative.

What did we learn from the activity?

- From the attendee's point of view, both the academic content by Dr. Kasaoka, and the easy-to-understand and in-depth content by Ms. Date, were easy to understand. Both used images and cooking recipes made it easy to imagine how to use them in cooking besides nutrition benefits.
- We are looking how we can do a similar in next year's plan.

CPB Brand Pillar(s) addressed

Health Quality Taste Versatility







Sampling at Events



Tokyo, Japan / May 2023

Samplings of California Prunes were carried out at annual school festival of Kagawa Nutrition University as well and event organized by Keio Research Institute.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- Number of visitors to the school festival reached more than 3,000.
- 200 samples and leaflets were handed out at both events.

- We have received positive comments from the university. In fact, we have been invited to another school festival in November, suggesting that there is a demand for sampling at relevant schools such as Kagawa Nutrition University
- Sampling can also be a good way to start collaborations with organizations like Keio Research Institute because it takes relatively less coordination than other activities

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		





Annual HCP Survey Knowledge of California Prune's Nutritional Benefits

Japan / July 2023

Survey conducted annually to gain an understanding of California Prunes among HCPs.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- For Japanese HCPs, the image of the health benefits of California Prunes was high at 79% with "good source of vitamins and minerals," 77% with "good source of iron," 75% with "good remedy for constipation," and 71% with "good source of fibre" in the Top 2 box, when asked to rate on a 5-point scale.
- On the other hand, "good for gut health" was at 61%. Relatively low percentages for "has a low GI value," "good for bone health," and "helpful in weight management," at 36%, 31%, 31%, respectively.
- Full report is available if required

What did we learn from the activity?

• We have changed research provider for this research – this change enabled more in depth questionnaire and findings which will be able to use in our 2023/24 strategy and beyond.

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		



Marketing Activities: New Assets





New Assets uploaded to Chorus

Trade

May – July 2023

2023 May- June Japan Food Journal Digital Advert

https://californiapruneboard.chorus.thirdlight.com/link/l84jznn0z16k-lwq6sa

Free Editorial on Diamond Chain Store magazine 2023 July 15 publication

https://californiapruneboard.chorus.thirdlight.com/link/l3pm93vhpq2w-t3mb18

Updated 22-23 Japan New Recipes

https://californiapruneboard.chorus.thirdlight.com/link/18lr4wtkef74-tdzo4u

CPB Japan Trade Newsletter 2023 June 26 Issue English translation

https://californiapruneboard.chorus.thirdlight.com/link/wknbvvylwh1v-x8apg7

CPB Japan Trade Newsletter 2023 June 26 Issue Japanese Original

https://californiapruneboard.chorus.thirdlight.com/link/lw2gbtd771e1-3eraec

CPB Japan Trade Release 2023 June 12 Issue on 2023 Harvest Forecast

https://californiapruneboard.chorus.thirdlight.com/link/gegb1dsx7ii7-o69nvn

CPB Japan Trade Release version of 2023 June 15 on HCP Seminars in Kagawa Education Institute of Nutrition

https://californiapruneboard.chorus.thirdlight.com/link/h0o4u1y0jxhx-3a1u3a

CPB Japan Trade Release 2023 July 14 on Sustainability

https://californiapruneboard.chorus.thirdlight.com/link/5t1t0dwchr2f-2vl12y

Trade HC and Nutrition Media & Communication

https://californiapruneboard.chorus.thirdlight.com/link/pohsj5bsle9w-kc17gs

23 June 14 Released Sustainability Literature Japanese translation

https://californiapruneboard.chorus.thirdlight.com/browse/26df3380-6326-4a90-947b-3cf8e8920db9





New Assets uploaded to Chorus

MAY - JULY 2023

Hanako Murakami Original Recipes (Update)

https://californiapruneboard.chorus.thirdlight.com/browse/d5e4b9f6-d814-4fa2-aed8-5fa52905eb2f

Apr SNS Boost CP Winners

https://californiapruneboard.chorus.thirdlight.com/browse/eld0118f-6234-4cb2-9b48-6d9bd9255f50

JPN Original image for SNS

https://californiapruneboard.chorus.thirdlight.com/browse/1dddc24e-c5c3-4cc2-9997-15d8f9fbe9ba

2023 SNS Spring CP

https://californiapruneboard.chorus.thirdlight.com/browse/95b7b130-e1b7-484a-bab4-2a3e7ae5a839

230512 Thanks for the CP entry

https://californiapruneboard.chorus.thirdlight.com/browse/b69021a2-aaaa-4d8f-8bc5-0e73b52e61ba

Japan Food Journal web Banner

https://californiapruneboard.chorus.thirdlight.com/browse/3d3316c2-904c-4f7a-a247-bfb23f970f6a





Outcomes/Results



Outcomes/Results - Trade Goals

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UES Benchmark/ Year	21/22 Result	22/23 Goal	Q1	Q2	Q3	Q4	Year to Date	
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Trade

Japan trade (importers, distributors, wholesalers, retailers) strive to reduce costs of goods. They are not aware/convinced of how California Prunes can add value to their business – justifying the price premium through quality, taste and health advantages

Performance Measures (as per UES/Notification):

No. of packaged retail prune products (SKU's) with a clear on-package indication of the "California" origin	473 2021/22	473	N/A	N/A	N/A	N/A	N/A	N/A
No. of retail prune products using California Prune Board's new logo on pack	20 2019/20	33	35 (+ 2 from previous year)	0	3 NEW	1 NEW	2 NEW	39
No. of new and/or newly packaged retail prune products with an indication of California Prune's health benefits other than iron	3 2019/20	15 (+5)	N/A	N/A	N/A	N/A	N/A	N/A
Prune consumption indicated by POS data Nikkei POS Vision in the areas where promotions are conducted during the promotional period(s) vs. a comparable period the previous year in the case of a major advertising campaign involving TV	413.30 Yen 2018/19	513.08 Yen	Maintain 513.08 Yen	N/A calculated annually	N/A calculated annually	N/A calculated annually	N/A calculated annually	515.3

Outcomes/Results - Trade Goals

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	UES Benchmark/ Year	21/22 Result	22/23 Goal	Q1	Q2	Q3	Q4	Year to Date
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Trade

Japan trade (importers, distributors, wholesalers, retailers) strive to reduce costs of goods. They are not aware/convinced of how California Prunes can add value to their business – justifying the price premium through quality, taste and health advantages

Activity Levels (as per UES/Notification PLUS Market Plans):

Trade Communications Reach with 100% positive CP mentions (earned+paid for)	N/A	4,786,099	5,000,000	N/A	23,739,722	1,352,331	2,423,076	27,515,129
Newsletter Opening Rate	N/A	39.4%	40%	37.8%	34.9%	44.92%	43.5%	40.28%
Trade Seminars Attendance (trade stakeholders)	N/A	N/A	40 per event	N/A	47	N/A	N/A	47
The number of trade using CPB's digital POS (tracked against 5 key Tier One traders)	N/A	N/A	5/5	0	0	5/5	0	5/5

Outcomes/Results - Consumer Goals

Outcomes/results Consumer Cours								
	UES Benchmark/ Year	21/22 Result	22/23 Goal	Q1	Q2	Q3	Q4	Year to Date
Consumer								
Consumers lack awareness of California Prunes' versat	ility, premium qu	ality and health	n benefits.					
Performance Measures (as per UES/Notification):								
Annual Increase in POS nationally Nikkei POS Vision – national average per capita prune purchase price per 1,000 people reported by supermarkets registered at Nikkei POS system as of Aug 3, 2022 (August – July marketing year)	354.19 YEN 2018/19	401.02 Yen	401.02 Yen	N/A calculated annually	N/A calculated annually	N/A calculated annually	N/A calculated annually	411.7 Yen
Activity Levels (as per UES/Notification PLUS Market P	lans):							
TV Reach	N/A	70,000,000	05 000 000	-	-	52,988,650	-	52,988,650
Digital Reach	N/A	N/A	85,000,000	-	-	20,350,497	28,597,738	48,948,235
TV GRPs	N/A	500 GRP's per region	Approx 700 per region	-	-	3,665 Total for all regions	-	3,665
PR TV Publicity Quantity	N/A	14	5	-	-	5	-	5
PR Reach of TV	N/A	34,480,000	38,000,000	-	-	1,228,296	-	1,228,296

Outcomes/Results - Consumer Goals



	UES Benchmark/Year	21/22 Result	22/23 Goal	Q1	Q2	Q3	Q4	Year to Date
Consumer				_				
Consumers lack awareness of Californi	a Prunes' versatility,	, premium quality a	nd health benefits.					
Activity Levels (as per UES/Notification	PLUS Market Plans):						
Social Media Reach (organic)	N/A	186,797	200,000	4,402	264,923	34,952	35,181	339,458
Social Media Reach (boosted)	N/A	N/A	N/A	0	415,814	7,005	2,030,921	2,453,740
Social Media Engagement Rate organic	N/A	6.60%	7.50%	5.23%	9.15%	7.16%	7.18%	8.92%
Followers on Twitter (Total)	N/A	2,756	10,000	2,527	21,574	19,902	19,226	19,226
Followers on Instagram (Total)	N/A	1,022	3,000	1,020	1,038	1,328	2,038	2,038
Website unique visitors	N/A	92,041	Maintain 92,041	23,594	17,545	82,586	93,886	217,611