

# California prunes. For life.

# ITALY QUARTERLY REPORT

May 2023 – July 2023

Prepared for California Prune Board by: Shine Marketing Communications Ltd

### Measuring our success

- Key performance indicators (KPIs) are established at the start of the program year for primary program activities aligning with two stakeholder requirements : 1) FAS requirements under the MAP program 2) CPB industry measurements
- These are anticipated outcomes that the in-market team expects to deliver as part of any given initiative
- Goals established using historical performance and third-party metrics to set benchmarks whilst complying with FAS guidance
- Benchmarks vary by program and platform, or medium used as well as available data
- Program activities continuously optimized and strategies adjusted based on what the KPIs reveal
- KPIs are continually monitored and tracked in a quarterly measurement report
- Measurement reports include analysis of activity performance and results to provide context and for team discussions on opportunities to pivot throughout the year
- To comply with FAS requirements under the MAP program we undertake full Usage and Attitude (U&A) consumer studies in rotation in one export market per year (each market undertakes a study on average every 3 years to comply with reporting requirements of FAS).

Target	КРІ
Trade	<ul> <li>Performance Measure         <ul> <li>Set and improve the % average opening rate of CPB's Direct Marketing Emails by trade recipients</li> <li>Estimated media value coverage achieved, per \$ invested</li> </ul> </li> <li>Activity Level Goals         <ul> <li>Reach trade contacts within trade-focused publications</li> <li>Estimated media value (AVE) of coverage achieved</li> <li>CPB to attend a major EU trade show</li> </ul> </li> </ul>
Consumer	<ul> <li>Activity Level Goal</li> <li>Media coverage will reach Italian consumers</li> <li>Estimated media value coverage achieved</li> <li>Generate reach across Social media that reach Italian consumers</li> <li>Engagement rate of social media posts</li> <li>Italian consumers will be delighted with the delicious taste of California Prunes, through eating free samples</li> <li>Integration of the activity will generate visits to the California Prunes website</li> </ul>
НСР	<ul> <li>Market Plan Goals</li> <li>Set and improve the % average opening rate of CPB's Direct Marketing Emails by HCP recipients</li> <li>Drive readership of our existing archive of newsletters and publish new developments in a timely manner</li> <li>Reach HCPs through media relations (e.g. trade press releases published by specialist HCP publications (print and digital)</li> <li>Estimated media value coverage achieved</li> </ul>



# **Communications Highlights**



### **Communications Summary – YTD**



**Social Media CPB** 



Influencer-owned Social Media Activity

**YTD performance** 

Number of posts: 59

Reach: 3,413,064

**Engagement Rate : 71%** 

YTD performance (Organic + Boosted total per platform)

Ø

Followers: 4,645 Reach: 1,954,124 Engagement Rate : 20.3%

Followers: 56,206 Reach: 2,396,611 Engagement Rate : 78%





(Consumer + Trade generated in Italy) Digital and Traditional Print Media

Does not include joint HCP coverage that is already included in the UK report

**YTD performance** 

Earned Number of articles: 234 Reach: 32,534,882

Paid for Number of articles: 3 Reach: 835,264

Combined Total Number of articles: 237 Reach: 33,370,146



TV and Digital TV Activity

**YTD** performance

Earned Reach: 6,798,000 Class TV Moda

Paid for Reach: 7,220,000 Cotto e Mangiato

YouTube Impressions: 12,067,963 Viewability: 89.01% Website

**YTD performance** 

Number of unique visits: 57,457



Average pages per session: 1.30

### Anecdotal Feedback from our Audiences...

Reporting Period: May - July 2023



"The event was really successful! What an amazing idea the mixology experience!" Conversation with consumer journalist, May23

"Those lollipops with California Prunes are fantastic! Super recipe, it was a great idea to pair them with the pink chocolate"

*Conversation with consumer journalist, Jul23* 



"It is super 🙂 🐑 "

Instagram Comment, May 23



Marta Liddi Una vita che mangio prugne cotte la sera. 실 Mi piace Rispondi 4 sett "A lifetime of eating prunes at the evening"

Facebook Comment, Jul23



Prunes. For life.

### **Traditional and Digital Media Activity**

4 highlights of traditional and digital activity (Trade) - May - July 2023

Date 23 <sup>rd</sup> May		Prugne della California protagoniste nel bicchiere: perfette per i cocktail	
California Prunes pr glass: perfect for co	0	Linge dato California conforma caro una cali la lori versalitali. Advanzationali la construcción de la conformación de la construcción de la conformación de la construcción de la const	
Publication:	Italiaatavola.it	The state of the s	routhins area California sc
Reach:	10,000	Extraction to the second se	Eduarriso realizate river composed convolution
AVE: \$ 5,700			ſ.
Relevant Brand Pillar(s)	Quality, Versatility, Taste Health	Design of the second seco	Vero Vero let popical to unit based to unit based to gedenti del o



Date 31 <sup>st</sup> May	CALIFORNIA PRUNE BOARD Prugne della California,	
California Prunes: v	Naturali e nutrienti, le Prugne della California possono essere utilizzate in madi interessanti e innovativi per soddislare la domanda di uno stile di vita sano – spiega Esther Ritson- Elliott, Director di International	
Publication:	marketing and communications California Prune Board Le Prugne della California sono naturalmente ricche di vitamine e minerali, alleate essenziali per il benessere quotidiano. Sono, inoltre, un'ottima fonte di fibre e di due importanti nutrienti che favoriscono	
Reach:	Reach: 40,000	
AVE: \$5,617		la perdita di massa ossea, aumentando significativamente la densità minerale
Relevant Brand Pillar(s)	Quality, Taste, Versatility, Health	

#### , versatili e sane



Esther Ritson-Elliott, Director of international marketing and communications California Prune Board

e riducendo così il rischio di fratture osteoporotiche". Questa realtà lavora tutta Europa. E soprattutto crede molto da molti anni a stretto contatto con nel nostro mercato. "Le Prugne della i produttori californiani, le aziende di California sono ugualmente popolari sia a lavorazione di alimenti e con gli chef di la metà di quelle prodotte annualmente

viene consumata sul mercato nazionale mentre la restante metà viene esportata in tutto il mondo. Il mercato dell'Unione europea è particolarmente importante per noi. E all'interno dell'Ue, l'italia è un mercato chiave. Per divulgare al meglio la conoscenza dell'alta qualità, della versatilità e del gusto distintivo del prodotto, il California Prune Board ne promuove le caratteristiche sia sul mercato europeo che su quello extra-UE. Le campagne di marketing e comunicazione di maggior successo sono

Date 8 <sup>th</sup> June	Prugne della California: riscontri positivi da Rimini Wellness	
California Prunes, pos Rimini Wellness		
Publication:	Al Palco Active del pudgione C3 sono state erganiczate sessioni di alemanente attività di scanging del publito	
Reach:	6,000	Il Cathernia Prune Board (Cpt) the representa collocatori e confessoratori di program processioni dalla Cathorna, prosegue con li propro impegno promotocheli a litali e presenta il fondacio positivo della sponsorizzazione del Palco Active a Ministiviettives 2023. Tra 11 il di gruppi. Il gazo e i luendici della Prugere della Catifornia, un presiona dalla per tuti gli gazoni con auditi natimonal distribute e
AVE:	\$ 1,200	In support units, som stat greuppstat press inner Flera, dve 1600 agapassant i förein, bernsær er nartiterer som hanne pötko signer ber för Stocktr, mit egnal i sessind at alamenter ökken at California Prue Bord no slatisrasione om i föresa fillaren Vernika Caretta (föregrävist) at järssand hanne Mattis Cappir (örmalacepart)) por soppris rägerter i berend nutritosal defe Prage defes Löferna, föreran öchning som hanne fören kinno
Relevant Brand Pillar(s)	Quality, Taste, Health	tendo da escolor da alvancente al general deveteras escolarganses con escolar antes devetera partir de conse y persistenza geneta, persistenza e alternaria intervalari de autores partir de conse y persistenza geneta, persis- esta devetera da alternaria de la consensa da alternaria de la consensa de las da escolarses, timos terma da alternaria esta persistenza de las de escolarses, timos terma da alternaria de las persistenzas de las de escolarses, timos terma da alternaria de las persistenzas persistenzas alternarias de las persistenzas de las de las del autores de las de las del las del persistenzas de las del las del las del las del las del las del las del persistenzas benefas nueltadas el las termas del las del las del las del persistenzas benefas nueltadas el las termas altera estima dell'espectamentare las performances persistes.



Date 19 <sup>th</sup> June		
California Prunes: Expected excellent sizes		
Publication: Distribuzionemod erna.info		
Reach:	2,700	
AVE:	\$ 1,200	
Relevant Brand Pillar(s)	Health, Versatility, Taste	

#### Prugne della California: previste dimensioni eccellenti



nsioni delle pruore della California sono in linea con la qualità premium attesa per il raccolto. Pur est età della staggime di creschia, il clima unido ata creando conducori positive per le piante di pragne o rando una naturale caduta del frutti: un fattore che i coltivatori considerano un'ottima premesso per i

e scorse, mantenendo il nostro settore in una posizione piutiosto stabile - afferma Donn Zea, Execut

tella partecipazione alla 40° edizi

alti standard di coltivazione di gualalasi nazione e un sistema di essiccazione a tunnel a clima controllato. Ia differe ella California si rifiette nelle pragne naturalmente duici che rappiurgono in sicurezza 60 paesi ogni anno. La Cal tutore di progre al mondo e investe con regolarità nella ricenza scientifica per continuare a guidare li

### **Traditional and Digital Media Activity**

4 highlights of traditional and digital activity (Consumer) - May – July 2023

Date 16 <sup>th</sup> May		
Fashion & Beyond TV programme		
Publication: Class TV Moda		
Reach:	5,100,000	
AVE:	\$ 493,878	
Relevant Brand Pillar(s)	Quality, Versatility, Taste	



Date 23 <sup>rd</sup> May	Lo spuntino degli italiani è	
The Italians' snack i social	gustoso, salutare e social	
Publication:	Repubblica.it	In base a uno studio condotto da Blogmeter per Pri social capace di generare 46 milioni di interazioni Gusto e salubrità sono due fattori chiave che gli i momento della giornata particolarmente apprez
Reach:	4,400,000	proprio metabolismo sia in quanto oggetto di cor quanto emerge da uno studio condotto da Blogm California basato sull'analisi delle conversazioni abitudini di consumo dello spuntino. Dall'analis
AVE:	\$ 80,000	quello della pausa 'spezza-fame' sia stato un vero 'engagement' totale di oltre 46 milioni di interazi In particolare, oltre il 70% delle conversazioni soo di dolce al sapore al cioccolato (29%), in grado di una conversazione su 3 considera lo spuntino co
Relevant Brand Pillar(s)	Versatility	giornata, associato allo sport nel pre e post allena un ruolo rilevante (31%). A sottolinearne l'aspetto 'food blogger', dietisti e nutrizionisti, la cui exper target, bensì anche genitori alla ricerca della mer Eschedito anticità informanza me fodumento



base a uno studio condotto da Blogmeter per Prugne della California, nel 2022 lo spuntino è stato un 'kev topic' sui

Gusto e salubrità sono due fattori chiave che gli italiani ricercano nello spuntino iomento della giornata particolarmente apprezzato sia per mantenere attivo il proprio metabolismo sia in quanto oggetto di conversazione sui social network. È manto emerge da uno studio condotto da Blogmeter per conto di Prugne della alifornia basato sull'analisi delle conversazioni social dedicate alla pausa e alle bitudini di consumo dello spuntino. Dall'analisi emerge come nel corso del 2022 uello della pausa 'spezza-fame' sia stato un vero e proprio 'key topic' con un engagement' totale di oltre 46 milioni di interazioni.

a particolare, oltre il 70% delle conversazioni social identifica come 'snack' qualcosa i dolce al sapore al cioccolato (29%), in grado di gratificare in primis il palato. Più di na conversazione su 3 considera lo spuntino come primo momento di benessere della iornata, associato allo sport nel pre e post allenamento e nel quale la frutta assume un ruolo rilevante (31%). A sottolinearne l'aspetto nutrizionale non sono, peraltro, solo food blogger', dietisti e nutrizionisti, la cui expertise è un valore aggiunto per diversi target, bensì anche genitori alla ricerca della merenda più salutare per i propri figli.

Salubrità e praticità influenzano profondamente anche le modalità del consumo dello spuntino: casa (29%), fuori casa (27,3%) e outdoor, durante l'attività sportiva (22%). Sono gli sportivi, infatti, i soggetti più consapevoli della necessità di una fonte di energia nutriente e a portata di mano durante l'allenamento

#### Date 19<sup>th</sup> June Pru-Ale Publication: Oggi.it 125,700 Reach: AVE: \$ 22,500 **Relevant Brand** Quality, Taste Pillar(s)

#### Pru-Ale

La mixology e la profumeria sono arti che richiedono passione, creatività e attenzione ai dettagli e in cui la qualità della materia prima è essenziale per ottenere il perfetto equilibrio di sapori e odori. E se ci fosse un ingrediente in grado di coniugare sapori e profumi in modo unico e originale? Ecco cosa succede quando gusto e olfatto si combinano con le Prugne della California. L'arte della mixology di Vincenzo Vitolo si unisce alla creatività del profumiere Cristian Calabrò per creare un percorso di sapori e profumi unico con le Prugne della California



Date 13 <sup>th</sup> July		
4 ideas for fresh, light and healthy summer snacks		
Publication:	Elle.com	
Reach:	1,004,285	
AVE:	\$	
Relevant Brand Pillar(s)	Taste, Versatility	

#### 4 idee per snack estivi freschi, leggeri e salutari

Nutrirci in modo corretto, anche fuori pasto, diventa fondamentale per combattere l'afa di questi giorni. Ecco i consigli degli esperti

Nutrirci in modo corretto, anche fuori pasto, diventa fondamentale per combattere l'afa estiva e fare il pieno di energia per affrontare le incombenze quotidiane, ma anche per goderci una giornata la mare, in montagna o al lago. A confermarlo è anche la ricerca condotta da Blogmeter per Prugne della California, che ha analizzato le conversazion social dedicate alla pausa e alle abitudini di consumo dello spuntino. Dall'analisi emerge come nel 2022, quello dello spuntino sia stato un momento molto condiviso in rete con46 milioni di engagement. Nelle specifico, del momento della pausa parlano profili molto seguiti e le conversazioni sono alimentate non solo da chi condivide i propri spuntini, ma anche da chi li prepara e consiglia ricette e nuove preparazioni ai propri follower. La caratteristiche principali dello spuntino sono il gusto e l'aspetto salutare.

Nello specifico, oltre il 70% delle conversazioni social identifica come snack qualcosa di dolce e che soddisfi il palato, con una predilezione per il sapore al cioccolato (29%). Per quanto riguarda l'aspetto salutare, più di una conversazione su tre parla dello spuntino come di un momento healthy nel corso della giornata, il cui consumo spesso è associato allo sport nel pre e post allenamento, e in cui la frutta assume un ruolo rilevante (31%). Insomma, oltre a un buon libro e alla crema solare, ricordatevi di usarla sempre, quello che non può mai mancare in vacanza (ma anche in città) è unosnack, meglio ancora se salutare, leggero e a base di frutta.

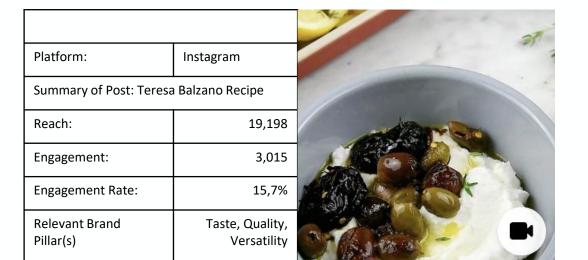


### **Social Media Activity**

4 highlights of social media activity (Consumer) – May – July 2023

Platform:	Facebook	
Summary of Post: Active Caulfield	e Squad - Sara	
Reach:	24,241	TANKA P
Engagement:	16,836	
Engagement Rate:	53.8%	
Relevant Brand Pillar(s)	Health	

		10
Platform:	Facebook	
Summary of Post: Teresa	a Balzano recipe	
Reach:	24,041	
Engagement:	20,698	A GO BRAN
Engagement Rate:	141,8%	
Relevant Brand Pillar(s)	Taste, Versatility	



Platform:	Instagram	
Summary of Post: Andre	a Mainardi	St Man
Reach:	17,452	
Engagement:	2,585	ARC - STA SY
Engagement Rate:	15%	
Relevant Brand Pillar(s)	Quality, Versatility, Taste	



## Top Performing Recipe on Social Media

- Author: Andrea Mainardi @andreamainardiofficial
- Recipe: Cake with pear and California Prunes
- Published on:
  - Instagram: instagram.com/reel
  - Facebook: Facebook/post
  - Website: californiaprunes.net/torta-alle-prugne-della-california-e-pere/
  - Chorus: <u>chorus.thirdlight.com/content</u>



# Marketing Activities

Review of Quarter: Trade Activity



### 22/23 Trade strategy



#### **UN'ISPIRAZIONE** PER LE AZIENDE **E PER GLI CHEF**

Innovation by C

Il California Prune Board, che dal 1952 rappresenta coltivatori e confezionatori di prugne provenienti dalla California, lavora a stretto contatto con i produttori, le aziende alimentari, chef e food influencers per sviluppare nuove ricette e usi delle Prugne della California.



Grandezza e gusto distintivo

Qualità premium



bili, che consentono una riduzione dell'impatto ambientale.

**PRUGNE DELLA CALIFORNIA** 

**A FAVORE DI** tra prugne secche e salute delle **UNA FILIERA** 

Snack e ingrediente per ricette dolci e salate



Ricche di benefici nutrizionali

PER INFO www.californiaprunes.net/it/trade/

**DELLA SALUTE DELLE OSSA** l California Prune Board è leade mondiale nello sviluppo di ricerche nutrizionali sugli effetti positivi

sulla salute delle Prugne della Ca-

A SOSTEGNO

california

Prunes. For life.

lifornia. In particolare, è all'avanguardia nell'analisi della connessione



Position California Prunes as a reliable partner for the trade community - thanks to their nutritional benefits as well as

versatility in cooking.

Focus on promotion of premium California Prunes and activities that will encourage loyalty from our trade partners to buy Californian, rather than other origins. Focus on whole prunes.

Activities include:

- PR and Media relations
- Tactical advertising on selected media
- B2B fair participation

COMUNICAZIONE D'IMPRESA

### Trade

California prunes

Cosa rende uniche le Prugne della

California? Tutto.



Italia a Tavola



TAVA TAPPA DI PIZZA BIT COMPETITION PREMIA COLPO, DORIGO E IAVARONE

dor 2024 di Molino Sandiovanna, L riziale sta giungendo al termine e la gara veneta ha premiato tr rà a settembre nella sede dell'azienda d



Cristian Benvenuto è il nuovo edilizi ripartiti in 10 anni: cosa delegato regionale Euro-Toques c'è da sapere per la Lombardia

> Perché scealiere le Prugne della California?

> > Gusto

### Italia a Tavola

RLOCAGE



Salto di qualità per il Montepulciano d'Abruzzo: sarà il brand del territorio di Antonio lacona

Dopo 10 anni di crescita si prenderà mpio da Toscana e Piemonte. E ntanto, vista l'elevata produzione, per non avere cadute dei prezzi si è decisa una stretta nella certificazione attraverso il "blocage delle uve

MAGGIO



Confcommercio: scendono i consumi. Male i settori dell'alimentare e turismo La nota di Confcommercio segnala

nel mese di maggio un generale rallentamento dei consumi, in particolare di quelli alimentari -4,3%) e delle presenze turistiche taliane e straniere (-2%)

Pruane della Califor









nel a clima controllato, la differ zza 60 paesi ogni anno. La Perché scegliere le Prugne della California?



### Trade media partnership – Italia a Tavola

### Italy, May – July 2023

Partnership agreement with leading trade media publication "Italia a Tavola" with a dedicated digital and print content plan to consolidate. Main goal: reinforce California Prunes brand reputation and reliability among B2B Italian stakeholders and buyers.

#### What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- 3 print and online adv single page for a total circulation of 225,000
- 2 print and online free double page editorials for a total circulation of 150,000
- 1 DEM distributed to 140,000 subscribers, with 30,023 total openings and 1,982 total clicks
- 2 WEB-banners: one in weekly newsletter in weekly newsletter and one in weekly professionals' newsletter on May and June with 211 average total clicks
- 1 WEB-banner on the website homepage during May, June and July. Average monthly total impression: 426,031. Average monthly total clicks on the web banner: 781

- The additional planning on May and July assured continuity in increasing CP credibility and visibility for premium quality, service and category - speaking to a profiled but extended trade target.
- The new advertising single page creativity allowed a greater visibility of the CPB's activities in Italy, complementing the communication of banners dedicated to themes of reliability and taste and of the DEM focused on positive crop forecast for 2023.

CPB Brand Pillar(s) addressed				
Health	Quality	Taste	Versatility	

### Trade



PRUGNE DELLA CALIFORNIA: ALTA QUALITÀ, VERSATILITÀ E Ricerca all'insegna della sostenibilità



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FOOD

PREVISTE DIMENSIONI ECCELLENTI PER LE PRUGNE DELL California



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### Trade media partnership – Food

Italy, May – July 2023

Partnership agreement with leading trade media publication 'FOOD' for California Prunes print and digital adv contents in May and June 2023. Main goal: intercept Italian trade stakeholders and the Italian food and retail industry members to communicate CPB key market messages and reinforce brand awareness and authority.

### What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- 2 print adv pages for a total circulation of 80,000 copies
- 2 product box in 2 monthly newsletter on May and June 2023. Each newsletter sent to 17,000 profiled contacts, average opening rate resulting in 19,8%, average click to open ratio 10,4%.

- The CPB' trade key messages of print advertorials are best conveyed when supported by high quality professional lifestyle and product photos always up-to-date and consistent with the topics covered (i.e. May 2023 "Food" special issue with "food innovation section" also distributed at the Milan TuttoFood trade fair; July 2023 special issue with "Dried fruit market").
- Advertorial product box in the trade magazine newsletter and website allows CPB' local and global activities to be highlighted by providing strategic information at key moments for the Italian market (i.e. Rimini Wellness preview of activities in May and Positive Crop forecast in June)

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		



### **Trade E-Newsletters**

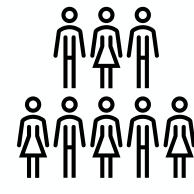
KPI	Annual Goal	Quantity / %	Q1	Q2	Q3	Q4	Current running average and trend towards Goal
<b>Open Rate</b> (Percentage of recipients who opened the E-Newsletter email)	Maintain the average opening rate across the E-Newsletters	24.5%	N/A	33.05%	N/A	39.22%	36% +11.5%
Number of E-Newsletters sent throughout the year	Deliver at least 2 or 3 within 22/23	2 or 3	0	2	0	1	3
Number of Trade Contacts	To show an increase (new goal for 22/23)	53 (at time of sending the Q2 newsletter)	53	53 x 2	53	53	53

Traditional and Digital Media Activity this quarter (Earned + Paid for)



#### <u>Output</u>

*We've published* **25 trade** *articles this quarter* 



#### <u>Reach</u>

Our coverage has been seen by over **428,658 unique daily** visitors

### <u>AVE</u>

*We've managed to gain excellent levels of value for CPB, \$95,767* 

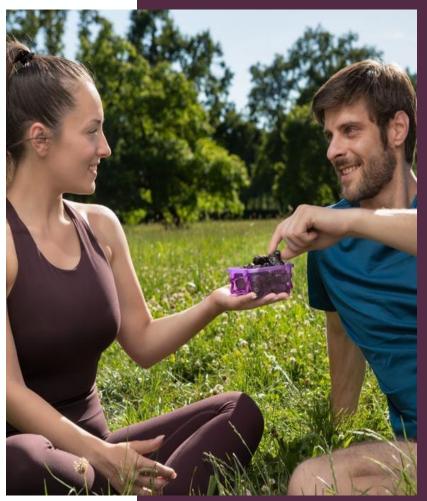


# Marketing Activities

Review of Quarter: Consumer Activity



### 22/23 Consumer strategy



Encourage California Prunes to become a "everyday healthy pleasure" for everyone. Promote as a versatile ingredient for cooking sweet and savory recipes, to snacking during sport and fitness. Make the California Prunes key messages as prominent and accessible as possible, including the healthy benefits.

Activities include:

- Youtube campaign
- Consumer activations Sampling days
- Ambassador and Influencer collaborations (cooking, fitness, well-being)
- Media partnership and TV product placement
- Digital Activities including Social Media
- Website





Avete mai preparato un menù con le Prugne della California?

### You Tube Campaign

### Italy, June 2023

Raising awareness and drive interest of California Prunes amongst target audiences with a 2-phase campaign. This delivered a first 15" video to two different audiences in the first phase and retargeted each audience with the 2<sup>nd</sup> video in the second phase.

### What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- Total Delivered Impressions 12,067,963
- Viewability Rate 89.01%
- Clicks 3,330
- Unique Users

Provenance Video	1 <sup>st</sup> Phase	4,291,624
Provenance Video	Retargeting	1,657,890
Versatility Video	1 <sup>st</sup> Phase	4,209,168
Versatility Video	Retargeting	1,575,966

- The main results of the campaign were good in comparison to the forecast and to the activity in the previous year;
- Both videos were effective and complemented each other well in terms of messaging
- We shall be repeating the activity in 2023/24

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		





### Andrea Mainardi collaboration

Italy, May 2023

The annual collaboration of Andrea Mainardi ended with a last content focused on the revival of a traditional recipe: the pear cake with California Prunes.

### What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- 1 post on Andrea Mainardi Instagram account and 3 Instagram Stories generated: 119,001 Total Reach and 118,952 Total Engagement
- Sharing of the video of Andrea Mainardi on CPB Instagram and Facebook accounts generated: 2 posts and 3 Instagram Stories, 46,077 people reached, 20,215 total engagement
- 1 recipes on CPB website generated: 175 Page Views

- To achieve excellent results on website and social media, it's crucial to consider current trends and preferences in cake flavours, designs, and presentation. In this case, the public rewarded the homemade aspect and the easily replicable preparation
- In order to consistently create fresh and unique recipes, it is crucial to allow space for the Chef's creativity to flourish, not only in terms of the recipe itself but also in terms of the video's presentation and production

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		



### Sonia Peronaci collaboration

### Italy, July 2023

Sonia Peronaci continues to excel as a brand ambassador for California Prunes in Italy, skillfully enhancing their flavor and quality through consistently premium yet straightforward recipes. In Q4, the collaboration focused on a yummy ice cream to celebrate the beginning of summer

### What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- 1 posts on Sonia Peronaci Instagram account generated: 83,901 Total Reach and 57,733 Total Engagement
- Sharing of the videos of Sonia Peronaci on CPB Instagram and Facebook accounts generated: 2 posts and 1 Instagram Stories, 15,712 people reached, 10,303 total engagement
- 1 recipe on CPB website generated: 24 page views

- The recipe garnered positive performance on the website, confirming that the California Prunes audience appreciates simplicity and easy-to-replicate proposals
- The video presentation is clear and user-friendly, providing easy-to-follow steps that are highly beneficial for those seeking to recreate the recipe at home

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		



### Teresa Balzano collaboration

# O

### Italy, May - July 2023

The collaboration with Teresa Balzano has been progressing with the introduction of new delicious recipes. The style of recipes chase current culinary trends and enriches the site's repertoire with tasty recipes. The focus of Q4 was creating recipes appealing to be made during summer afternoon or aperitif with friends.

### What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- 3 posts on Teresa Balzano Instagram and Facebook account generated: 22,995 Total Reach and 25,088 Total Engagement
- Sharing of the posts of Teresa Balzano on CPB Instagram and Facebook accounts generated: 6 posts, 3 IG Stories, 93,051 people reached, 58,815 total engagement
- 3 recipes on CPB website generated: 72 Page Views
- 1 consumer press release that generated 4 articles, total reach: 1,140,085 and total AVE: \$73,350

- The recipes showcase the limitless possibilities of utilizing the exceptional versatility of California Prunes, demonstrating a wide array of enticing combinations
- The most successful recipe (Feta cheese) indicates a preference among the public for gourmet dishes while also valuing the ease of replication, highlighting the appeal of both culinary sophistication and practicality

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		





### Active Squad

### Italy, May - July 2023

Collaboration with three influencers to showcases various methods of enjoying California Prunes while trekking, traveling, and hiking. Expand the reach to new communities and reinforce California Prunes image as the ideal snack for leisure activities and trips.

### What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- 1 post on Lorenzo Bises Instagram account generated: 14,178 Total Reach and 23,482 Total Engagement
- 1 post and 4 Instagram stories on Valeria Airoldi Instagram account generated: 9,478 Total Reach and 4,4024 Total Engagement
- 1 post and 3 Instagram stories on Sara Caulfield Instagram account generated: 39,406 Total Reach and 22,748 Total Engagement
- Sharing of the contents on CPB Instagram and Facebook accounts generated: 6 Post, 7 Instagram Stories, 66,064 Total Reach, 73,792 Total Engagement

- Collaborating with three influencers amplifies brand reach and allows to showcase diverse ways of enjoying California Prunes during outdoor activities.
- This social campaign solidifies the message of California Prunes as the go-to snack for travel and leisure, increasing brand positioning.

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		



### Italia a Tavola Prugne della California

protagoniste... nel bicchiere: perfette per i cocktail

Le Prugne della California confermano ancora una volta la loro versatilità, diventando l'ingrediente perfetto per i cocktail creati dal mixologist Vincenzo Vitolo inseme al Californ Prune Roard

> In inisteno Podri prodoti possono variare così tante dedinazioni della vensatilità non è di certo un inisteno Podri prodoti possono variare così tante dedinazioni dettro uninstatute, un totast con le voco si suprazzane, un un dobio, ma anche in una postita primopite, mangri di carre ilicomuno ce ne di avvero per tutti quati e a confermatio ci ha prestato Viberazzo Vibera





### **Mixology Night event**

### Italy, May 2023

Organize an exclusive event for media and influencers with an unconventional touch: two exclusive cocktails with California Prunes by a Mixologist with a dedicated fragrance created by a Perfumer. California Prunes versatility message was reinforced in an original way, and also the origin and sustainability effort of the Board thanks to ad hoc materials and the speech of Esther Ritson-Elliott. Also Annamaria Acquaviva and key stakeholders attended the event.

### What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- 29 guests: 25 journalists and influencers and 4 Board stakeholders
- 2 new cocktails and a fragrance with California Prunes
- 1 consumer and 1 trade press release that generated: 32 articles (\*including 22 repeats of Class TV Moda reportage), Total Reach: 5,411,744 and Total AVE: \$553,345
- 35 Instagram Stories posted during the event by the guests
- 1 Instagram and 1 Facebook post that generated: 33,800 total reach, 150 total engagement, 11,500 video views

- Meeting journalists and influencers in person is important to reinforce the relationship with the media target and support the communication of the Board in Italy
- The collaboration with experts is fundamental to create an authoritative content
- A creative idea and the attention to details Is key to stupefy the guests: an unusual experience is great to deliver at best the messages of the versatility and quality of California Prunes

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		









### RiminiWellness

# O

### Italy, June 2023

Reinforce California Prunes health benefit and awareness among the fitness and sport lovers target by renewing the partnership with RiminiWellness, the world's biggest event devoted to fitness well-being, sport, physical culture and healthy eating with a high-visibility program during the fair.

What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- 120,000 unique visitors in the 4-days of exhibition and 270,000 entrances to the 4-days of exhibition
- 1,600 participants to 53 California Prunes Stage lessons
- 9,000 California Prunes samples and 10,000 flyers distributed
- 2 consumer and 1 trade press releases: 25 articles, Total Reach: 4,084,808 and Total AVE: \$ 105,372
- 122 Instagram Stories during the 4-days of event for a total of 11,346 views
- 2 Instagram and Facebook posts and 1 Instagram and Facebook reel that generated: 34,560 total reach, 1,551 total engagement, 5,436 video views
- 2 reels posted on Veronica Contratti and Mattia Coppini IG Feed generated 39,923 total views, 35,454 total reach, 883 total engagement
- More than 20 Instagram Stories posted on talent's Instagram channels during the 4-days of event for a total of 85,243 views and 920 California Prunes tags

- Being present at big events like RiminiWellness allows to enlarge the community reaching new people in target and consolidate the relationship with consumers already met.
- The sponsorship of the stage confirmed itself being successful. The people participating to the lessons enjoyed very much tasting California Prunes and the gadgets and be part of a live experience
- Choosing the right influencers with a loyal fanbase is key to have more participants involved and engaged in the lessons.

CPB Brand Pillar(s) addressed				
Health	Quality	Taste	Versatility	

# Sampling



California" prunes Prunes, For life

#### PRUGNE DELLA CALIFORNIA: BENESSERE A 360°

Prendersi cura di sé non è mai stato così semplice grazie alle Prugne della California, lo snack naturalmente dolce che bilancia nutrimento e gusto.



I BENEFICI DELLE PRUGNE DELLA CALIFORNIA AUTONIA AUTONIA CALIFORNIA AUTONIA CALIFORNIA AUTONIA CALIFORNIA AUTONIA CALIFORNIA AUTONIA CALIFORNIA AUTONIA CALIFORNIA AUTONIA AUT

> Tentra nel Traza: mondo delle f Progra Prugne della G

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California prunes



# Q

### Italy, May-June-July 2023

Support the tasting of California Prunes to reach new consumers by letting them experience their premium taste and educate them about their nutritional benefits through 3 waves of sampling days: in the occasion of the International Book Fair in Turin, in June in Rome and in July in Pesaro, a seaside city location.

### What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- 8 days of sampling to consumers in Turin, Rome and in Pesaro
- 17,400 samples distributed
- 17,400 flyers distributed

- Sampling activity is key to intercept new consumers and a wide target: the most interested people were women among 35-55 years old
- Trial allowed consumers to taste California Prunes and recognized the high quality
- Most of the people asked how to recognize and purchase California Prunes
- Consumers also asked to have some suggestion on recipes with California Prunes
- Connecting the activity to important events or in holiday locations guarantee a wide reach

CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		



### **Market Research**



#### Italy, June 2023

Just over 1000 interviews were conducted amongst individuals responsible for grocery shopping within their households to measure the effectiveness of CPB's marketing activities and their impact on consumer attitudes and behaviour.

### What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- Prunes remain one of the most popular dried fruit in Italy due to the perception they are a healthy snack
- Prune purchase intent has also remained strong
- Frequency of consuming prunes has dropped from the all-time highs seen in the early stage of the COVID-19 pandemic
- Prunes are still seen more as a snack than an ingredient
- As potential consequence of shifts in the political climate that have generated greater nationalistic sentiment among consumers, when asked which country produces the best prunes, incidence of naming "California/USA" has dropped somewhat, with a greater number crediting Italy

- CPB should continue to promote key messages surrounding California Prunes "quality", "taste" and "health" – which are still the key factors that shoppers take into account when deciding to buy prunes
- CPB should continue to educate and promote alternative uses for prunes as an ingredient or added to other items
- CPB should continue to monitor consumer perceptions regarding the sugar and "hidden sugar content"

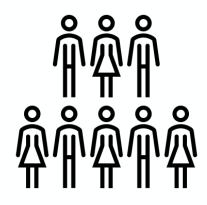
CPB Brand Pillar(s) addressed					
Health	Quality	Taste	Versatility		

### Traditional and Digital Media Activity this quarter (Earned + Paid for)



#### <u>Output</u>

*We've published* **33** *consumer articles this quarter* 



#### <u>Reach</u>

Our coverage has been seen by over **15,573,036** 



We've managed to gain excellent levels of value for CPB, **\$ 805,818** 

### Social Media Activity this quarter (Boosted + Organic)



**Number of posts** 

*We've published* **48** *posts this quarter* 



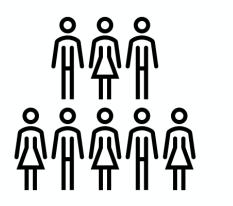
**Followers** 

The number of our dedicated followers has increased by **2,725** since the start of the activity year



<u>Total</u> (Comments, Likes and Shares)

Our content has proved to be very popular in the last 3 months, with over **222,955** 



**Reach** 

Our social posts have been seen by over **916,596** 



**Engagement Rate** 

Our levels of engagement this quarter have been good, hitting **24,3%** 



# Marketing Activities

Review of Quarter: HCP (Healthcare Professionals) Activity





### 22/23 HCP strategy



Communicate the health benefits of California Prunes to Healthcare Professionals (HCPs), in particular the bone and gut health messages, via e-newsletters and specialist media

#### Activities include:

- PR and media relations (joint coverage with EU)
- Collaboration with Annamaria Acquaviva
- E-Newsletters

### Traditional and Digital Media Activity this quarter (Earned HCP Trade media) Combined EU/UK for PR activities



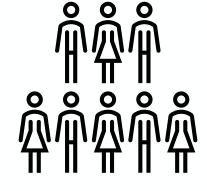
#### <u>Output</u>

*We've published seven articles this quarter* 



### <u>AVE</u>

We've managed to gain excellent levels of value for CPB, with equivalent advertising value of **\$821,000+** 



#### <u>Reach</u>

Bone-health focused coverage has reached **more than eight million** site visitors to three key publications



### HCP



### **Collaboration with Annamaria Acquaviva**

### Italy, May – July 2023

The ongoing collaboration with Dietitian Annamaria Acquaviva plays a crucial role in lending professional authority to the California Prune Board's communication efforts in Italy, catering to consumers, trade, and healthcare professionals (HCPs).

### What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- Contribution to 1 consumer press releases dedicated to children nutrition for a total reach of 10,500 and AVE \$5,950 (results on going)
- Contribution to 1 consumer press releases dedicated to RiminiWellness for a total reach of 14,100 and AVE \$ 7,450
- 3 video pill for social media dedicated to sport and nutrition generated 3 posts on Facebook, 3 post on Instagram and 5 Instagram Stories for a total reach of 88,766, a total engagement of 31,659
- Consultancy and quote for an English press release on male nutrition

- Annamaria Acquaviva serves as a crucial reference point for the presence of the California Prune Board in Italy, providing added value to all media targets.
- The expertise of a professional like Annamaria Acquaviva adds value not only in creating mediatargeted communications but also in developing digital content to directly engage with consumers.

CPB Brand Pillar(s) addressed							
Health	Quality	Taste	Versatility				



### **HCP E-Newsletters**

KPI	Annual Goal	Quantity / %	Q1	Q2	Q3	Q4	Current running average and trend towards Goal
<b>Open Rate</b> (Percentage of recipients who opened the E-Newsletter email)	Maintain the average opening rate across the E-Newsletters	24.5%	31.75%	n/a	31.67%	n/a	31.71 % +7.21%
Number of E-Newsletters sent throughout the year	Deliver at least 2 within 22/23	2	1	n/a	1	n/a	2
Number of HCP Contacts	To show an increase (new goal for 22/23)	64 (at time of sending the Q1 newsletter)	64	n/a	62	n/a	62 at end July

Marketing Activities:

FAS Liaison



## FAS Liaison





### Liaison with FAS, Italy



### Italy, June 2023

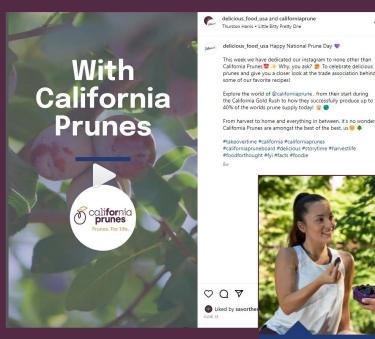
In conjunction with FAS Italy, California Prunes (Europe) were invited to join a VIP 4th July Independence Day celebration in Rome.

Held at Villa Taverna, this prestigious annual event is seen as the 'Invitation of the season'. We were honored to join the welcome reception, connecting with guests and heard an address from The Chargé d'Affaires. We were pleased to arrange California Prune delicious sample packs for guests and our California Prune logo featured on the event branding.

#### What was the actual outcome?

- It was a great opportunity to keep a good relationship with the ATO in such a key market for California Prunes
- During the visit Esther Ritson-Elliott visited the ATO office to update the team on California Prunes activities and to discuss plans for 2023/24.

## FAS Liaison



**Takeover with California Prune Board** 

ood\_usa Happy National Prune Day 💜

have dedicated our instagram to none other than

Let's end this Monday off with a super sweet recipe

Rum-Soaked Prune Cheesecake with Salted Caramel Sauce 🐪 The perfect end to the day and the tastiest left-overs to last all week a Juicy prunes, orange zest, spiced rum and even more mouthwatering ingredients.

Recipe by Alison Needham @Agirldefloured... See more



DelicioUS 3 July - 🕥

DELICIOUS-USA.COM

Rum-Soaked Prune Cheesecake with Salted Caramel Sauce – DelicioUS!

This boozy swirled cheesecake tastes like a holiday celebration. Juicy prunes are first soaked in a heady mixture of spiced rum, orange zest and orange

### Liaison with FAS, Germany

### EU, May 2022 – July 2023



In conjunction with FAS Germany, we have continued to be featured within the 'Delicious USA' project. This guarter we have tested a week-long social media "takeover" where were given the opportunity to develop content that would be featured on the DelicioUS! social media channels for a whole week and including National Prune Day on June 15<sup>th.</sup>

#### What was the actual outcome? (what results did we achieve, and how do they contribute to overall goals)

- We were featured in **38 Instagram** stories and **5 Instagram** posts (2219 reach)
- We were also featured in **4 Facebook** posts (3855 reach)

#### What did we learn from the activity?

Through having an engaged and positive relationship with FAS Germany, we can gain good levels of digital traction and brand awareness at no cost except staff time

CPB Brand Pillar(s) addressed							
Health	Quality	Taste	Versatility				



## Marketing Activities: New Assets



### New Assets uploaded to Chorus

**Italy Assets in Smart Collection:** 

#### **Press Releases:**

MAY 23 – JULY 23

- Mixology trend: signature cocktails with California Prunes for a unique multi-sensory experience (Consumer)
- Mixology trend: signature cocktails with California Prunes for a unique multi-sensory experience (Trade)
- California Prunes stars at RiminiWellness 2023
- Great success of the California Prunes "active stage" at RiminiWellness 2023
- Excellent sizes expected for California Prunes
- Summer just around the corner? Mattia Coppini and Veronica Contratti's perfect workout with California Prunes
- Delicious summer dessert? The recipe for frozen yogurt lollipops with mint and California Prunes
- Children and food: how to promote a healthy diet

#### **Recipes and Food Images/Videos:**

- Vanilla semifreddo with strawberries and California Prunes by Teresa Balzano
- Cream of arugula with black crepes, spicy cuttlefish and California Prunes by Teresa Balzano
- Cream of feta cheese with olives, California Prunes and baked lemon by Teresa Balzano
- Yogurt ice cream with California Prunes by Sonia Peronaci

#### **Branding assets:**

- Mixology Night images and videos
- Active Squad Contents by Valeria Airoldi, Sara Caulfield



Prunes. For life.



# Outcomes/Results



### **Outcomes/Results - Trade Goals**

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	UES Benchmark/ Year	21/22 Result	22/23 Goal	Q1	Q2	Q3	Q4	Year to Date
Trade								
EU trade (importers, distributors, wholesalers, retailers) are not aware/convinced of how California Prunes can add value to their business, as they're unaware of their premium quality, taste and health advantages								
Performance Measures (as per UES/Notification):								
% average opening rate of CPB's Direct Marketing Emails by trade recipients	23% 2020/21	34.8%	24.5%	N/A	33.05%	N/A	39.22%	36%
Estimated media value coverage achieved, per \$ invested based on total organic PR AVE achieved / Trade PR fee	1 : \$2,70 2020/21	1 :\$3.46	1 :\$2.80	N/A	N/A	N/A	N/A	1 :\$2.82
Activity Levels (as per UES/Notification PLUS Market P	lans):				1			
Reach trade contacts within trade-focused publications, with all pieces of coverage including branding for California Prunes (exc any paid for)	600,000 2021/22	1,189,267	600,000 impressions	164,337	218,411	513,444	393,658	1,289,850
Estimated media value (AVE) of coverage achieved	\$180,000 2021/22	\$332,716	\$180,000	\$51,230	\$60,740	\$76,213	\$95,767	\$283,950
CPB to attend a major EU tradeshow	1 2021/22	1	2	1 - SIAL	N/A	1 - TUTTOFOOD	N/A	2

### Outcomes/Results – Consumer Goals



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	UES Benchmark/ Year	21/22 Result	22/23 Goal	Q1	Q2	Q3	Q4	Year to Date	
Consumer									
Amongst Italian consumers, there is a lack of awareness of California Prunes, their taste, quality advantage, health benefits and versatility									
Activity Levels (as per UES/Notification PLUS Market Pl	ans):								
Media coverage will reach Italian consumers (and only count where the activity mentions California Prunes) Consumer	20,000,000 2021/22	26,121,976	20,000,000	4,257,128	6,049,136	6,165,996	15,573,036	32,045,296	
Estimated media value (AVE) of coverage achieved	\$1,500,000 2021/22	\$1,867,172	\$1,300,000	\$297,661	\$ 328,051	\$ 383,871	\$ 805,818	\$1,815,401	
Generate reach across Social media that reach Italian consumers (and only counted where the activity mentions California Prunes) <b>excluding</b> <b>influencers</b>	2,000,000 2021/22	4,271,412	2,000,000 impressions	513,099	2,303,346	617,694	916,596	4,350,735	
Engagement rate of social media posts (excluding influencers)	15% 2021/22	35%	20%	30%	111%	109%	24.3%	53%	
Generate reach across Social media that reach Italian consumers (and only counted where the activity mentions California Prunes) <b>influencers only</b>	To be set	N/A	1,000,000	878,130	1,279,216	966,759	288,959	3,413,064	
Engagement rate of social media posts (influencers only)	To be set	N/A	20%	64%	60%	51%	89%	71%	

### Outcomes/Results – Consumer Goals

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	UES Benchmark/ Year	21/22 Result	22/23 Goal	Q1	Q2	Q3	Q4	Year to Date
Consumer								
Amongst Italian consumers, there is a lack of awareness of California Prunes, their taste, quality advantage, health benefits and versatility								
Activity Levels (as per UES/Notification PLUS Market P	lans):							
Italian consumers will be delighted with the delicious taste of California Prunes, through eating a free sample	20,000 2021/22	29,000	20,000	N/A	660	6,400	26,400	33,460
Integration of the activity will generate visits to the California Prunes website (unique visitors)	70,000 2021/22	53,288	40,000	5,022	14,994	14,466	22,975	57,457

### Outcomes/Results – HCP Goals

### Combined UK/EU for PR activities/Newsletter emails results done separately in each market



	UES Benchmark/ Year	21/22 Result	22/23 Goal	Q1	Q2	Q3	Q4	Year to Date
НСР								
Market Plan Goals:								
%age opening rate of CPB's Direct Marketing Emails by HCP recipients	17% 2021/22	30.25%	24.5%	31.75%	N/A	31.67%	N/A	31.71%
Drive readership of our existing archive of newsletters and publish new developments in a timely manner	2 per year 2021/22	2	2 per year	1	n/a	1	n/a	2
Reach HCPs through media relations (e.g. trade press releases published by specialist HCP publications (print and digital) Joint UK /Italy	500,000 2021/22	4,309,000	4,500,000	4,095,000	1,771,000	1,910,000	8,881,800	16,657,800
Estimated media value (AVE) of coverage achieved	Baseline to be set	N/A	\$450,000	\$378,787	\$163,816	\$176,675	\$821,564	\$1,540,842